

**DATE:** July 11, 2024  
**ALERT:** 2024-KDCU-ALERT-1  
**TO:** Kansas Chartered Credit Unions  
**SUBJECT:** ATM Thefts

### **ATM THEFTS**

On July 11, 2024, the Kansas Department of Credit Unions (KDCU) was notified of a sophisticated attack on automated teller machines (ATM) in south central Kansas, specifically Hutchinson and Newton, within the last week.

Multiple ATMs were targeted by a team of four (4) individuals in possession of a key granting access to the ATM cowls and the group was also in possession of at least one control card. In addition to removing cash from the machine, the attackers also removed hard drives. They later returned to the ATM and either returned the original hard drive or a different one. The altered hard drive contained evidence of malware being installed and not stopped by onboard malware protection.

Alarms went off when the cowls on two (2) ATMs had been opened and, when checking video, staff was able to see the unauthorized access.

In addition, the financial institution received two (2) low cannister warnings and notified law enforcement; however, the perpetrators were gone by the time they arrived. The group was able to access funds in two (2) of the four (4) ATMs targeted.

The investigation is ongoing.