

DATE: July 11, 2022
BULLETIN: 2022-KDCU-CUB-14
TO: Kansas Chartered Credit Unions
SUBJECT: Message from Administrator Julie Murray

MESSAGE FROM ADMINISTRATOR JULIE MURRAY

While I have had an opportunity to meet many of you during my time at the Kansas Department of Credit Unions (KDCU), I have not yet had a chance to meet everyone. So, I wanted to take a moment to tell you a little bit about me.

As many of you know, I have been an Examiner with KDCU since 2019. Before joining KDCU, I spent over a decade with a local credit union and, prior to that, I worked in banking for over a decade. I spent many years in lending and branch banking, as well as specializing in Bank Secrecy Act (BSA) compliance. Having come from a bank to a credit union really showed me the difference between the two and I am convinced what you do everyday matters.

My husband, Matt, and I have three grown children; I have added grandmother to my title this year and could not be more thrilled! If I could be doing anything, I would be out hiking, but also love traveling, reading and riding motorcycles with my friends.

I look forward to working with you and hope to get out to meet each of you soon. Some of the things we are working on in the department now include:

- Updating how we handle complaints received from members;
- Sending out the fee notifications for the upcoming year (we will be able to lower the fees this year to pass along the money saved in the budget during the pandemic with reduced travel expenses); the reduction is only for this year, but we will continue to review it going forward for more opportunities to pass along savings; and
- Including the Sensitivity rating in our examinations starting July 1, 2022.

Feel free to [reach out](#) to us anytime with questions, comments, concerns and recommendations.

NOTE: Effective July 1, 2022, the KDCU Bulletins will be issued once per month. Look for them in your email box on the second Monday of the month.