

Enterprise Credit Union
Frequently Asked Questions

Q: Do I need to withdraw my money?

A: No. Your funds on deposit are safe and remain insured, up to \$250,000, by the National Credit Union Share Insurance Fund.

Q: Will my debit card still work?

A: Yes. Your debit card will continue to work, as well as online banking, automatic deposits and withdrawals, etc.

Q: Will my interest rate change?

A: The interest rate for your deposits, loans, CD's, etc., will not change before a renewal date.

Q: Is there fraud again?

A: No. We have no indication of fraud.

Q: What happened?

A: The KDCU is responsible for the safety and soundness of member deposits. We have concern about the instability of the board and supervisory committee. There was also a violation of an order that triggered the event.

Q: When can I get my money?

A: The credit union will be open again on Monday, March 6, 2023, with the same business hours and the same services.