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Vickie Hurt, Administrator Laura Kelly, Governor

DATE: December 28, 2020

BULLETIN: 2020-KDCU-CUB-26

TO: Kansas Chartered Credit Unions

SUBJECT: 2020 Bulletin Recap

2020 BULLETIN RECAP

Okay, so you don't want to relive 2020, right? Who does?! Well, let's at least recap the <u>KDCU 2020 Bulletins</u> as there is sure to be something in the mailbag for everyone...

What do you suppose was the biggest story of the year? The COVID-19 pandemic, of course. KDCU issued five Bulletins with coronavirus resources, as well as <u>five Alerts</u>. Many credit unions contacted KDCU to ask about postponing or changing their <u>annual meeting</u> structure to comply with local requirements for gatherings of people. In order to provide timely information, the <u>KDCU home page</u> became a repository for COVID-19 information.

There were some current news topics covered as well, including hemp-related businesses, synthetic identity theft, human trafficking and cybersecurity (twice).

When the <u>Business Continuity Management</u> Bulletin was issued on February 24, who knew how quickly that would become relevant? Was your credit union successful in continuing to operate in a manner to be of assistance to your members?

The annual NCUA letter outlining $\underline{2020 \text{ supervisory priorities}}$ had to be $\underline{\text{updated}}$ in July to address issues related to the COVID-19 pandemic.

Of course, there were the "usual suspect" topics: Office of Foreign Assets Control, Social Media, BSA/AML Enforcement, Supervisory Committee, and Commercial Lending. As the year came to a close, Holiday Fraud and Customer Due Diligence for Charitable Organizations were addressed.

Without a compliance crystal ball, it is hard to predict what awaits credit unions in 2021. However, you may want to consider <u>Solar Winds</u> a preview. In which case, perhaps dust off those cybersecurity-related Bulletins, as well as your procedures...

Best wishes for 2021!

NOTE: In accordance with Governor Laura Kelly's <u>Executive Orders</u>, KDCU Administrator Vickie L. Hurt continues to review the feasibility of resuming the on-site examination program. This is being done in coordination with the NCUA.